Villa Vigor - Rules of the house

Dear Guests,

We wish you a pleasant stay in our cottage. To keep the house in good shape, we surely need your help. That's why we ask you to respect the following house rules.



There is a no smoking policy in the house. By smoking outside we kindly ask you to put your cigarette butts in the ashtray on the windowsill. Don't leave them on the ground, since often small children are staying in the manor.



Fire can only be made at the foreseen fireplace. We kindly ask to use the wood economically (no big fires). You can gather wood from around the trees. Please respect the rest of the neighbors. Be alert all fire is extinguished by the time you leave the fireplace. All kind of fireworks are strictly forbidden (since horses can get wild and cause accidents).



You chose to bring your pet along? We like dogs, but not in the sleeping rooms! In the living room your dog can be on the ground, not in the sofa's. At night, it can sleep inside in the hall, behind the wooden entrance gate or in the kitchen. Dog poo, we would like to see removed as much as possible. Please mind the guests after you. Extra costs for a dog are 12 euro a night (10 euro from 3 nights on). The back garden is totally fenced.



Respecting our environment, we sort out the garbage. In the kitchen you will find 4 dustbins: for paper, glass, a blue sac for pet, all plastics, metal and beverage carton and a grey sac for waste. Green waste (except cooked food) can be placed in the composter in the garden (just go straight ahead from the backdoor). The grey sacs are expensive. By sorting out well, we can reduce their use. You'll find them under the kitchensink. **If however, you decide not to separate the garbage, please use your own bags and take them with you.** If your garbage is left not seperated, we will charge 35 euros. If you have food left, better leave it in the fridge than in the dust-bag, so we can feed it to our chickens at home. By leaving the house **we kindly ask you to empty the white dustbins in the correct containers underneath the barn outside.**



Above the oven, you find a fire blanket. At the entrance and in the kitchen, there is a fire extinguisher available. The house is provided with an automatic firedetectionsystem (localized in the sleepingroom at the groundfloor). This sets off an alarm when a firedetector detects smoke or when the needbutton in the kitchen is pressed. Misuse is charged at 100 euro (since we have to come over to unset the alarm and since we need to place a new glass in the button).



We absolutely ask you to respect the rest of our neighbors (no night noise, no loud partying, no musicboxes in the garden…). If we need to contact the police, we are obliged to withhold your caution. Itineris has the right to end the renting-agreement at every moment, if not following these houserules. Extra guests without an overnight stay? Please let us know so we can make a good agreement.



You can park your cars behind the house (on the left) and behind the open barn. To manage your view and on demand of the city of Peer, we ask you not to park cars in front of the house (except for loading and unloading your luggage).

We thank you for your understanding and wish you a pleasant stay! If problems occure, you can contact us on the mobile number 0032 474 97 51 62.



Ambulance/firedepartment: 112

Police: 112

Antipoisoncenter: 0032/2245 245

An EHBO-kit is available in the slide of the cabinet in the living room. In the practical info on the ipad you will also find **SOS numbers in the neighboorhood** (dokters, dentist,…). We hope you'll not need them…



Enjoy your stay in Villa Vigor!

You paid for the endcleaning, so cleaning is not needed. However, we'll ask you some things at departure:

- Please place all furniture and equipment back in the place where you found it (don't forget the playroom)
- Clean the fireplace and barbecue. This is not a sinecure! Not only the raster, but also the plates below them have to be clean. Otherwise we will need to charge 35 euro cleaning costs.
- To clean the oven and the Boretti; to place your dishes in the machine and put this on (empty it if possible)
- Empty the white dust-bins under the barn in the correct containers. If you have foodsurplusses, you can leave them in the fridge or at the kitchen sink – please don't throw them in the garbage (because animals will try to open the sacs)
- Clean the tables and put the chairs on the tables.
- Take the USED sheets off the beds and collect them in the bathroom downstairs. Please be careful to let the mattress protectors ON the beds! For extra used beds, extra persons will be charged or at least you pay a set of bedlinen (25 euro)
- Don't forget to leave a reference on our google page (you can use the QR-code you find all around our simply put in Villa Vigor and see our google page)
- Send us an sms or phonecall a quarter before leaving (0032/474 97 51 62)

If you are satisfied, spread the word. If you were not, please let us know! Villa Vigor has a Facebook page. If you enjoyed your stay, we'd appreciate sharing this with your friends. If you made your booking via internet, we'd also appreciate a review (f.e. Airbnb, google, booking.com,). THANKS A LOT, and hope to see you again!

For your information:



Caution:

You payed a caution. If no irregularities are noticed or reported, you will receive the saldo as soon as possible. The energy-costs will be hold form the caution. Guests arriving via airbnb will pay the energy-costs cash or by bill.

Defects or damages:

Damage will be charged as follows:

1. The cost of the object or parts that need to be replaced
2. The time to replace them (installationcosts when professional help is needed).
3. Sending things to you = portocosts + €15 transport and packagingcosts

Endcleaning



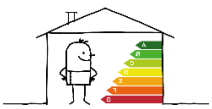
You payed for a normal endcleening by leaving the house in a orderly state. If the endcleaning takes a lot longer than expected, by leaving the house very dirty and uncleared, an extra cost will be charged from 27 euros an hour, excl. VAT. For extra used beds we charge the linen at 20 euro a bed (+12% VAT).

Keys



Please give us al call at least 15 minutes before arrival or departure (0032 474/97 51 62). (Our house is situated 5 kms away). We like to personally give and receive the keys and your feedback, unless agreed otherwise. By early checkin you will receive a code for the key-closet. Loss of keys will be charged by 35 euros.

Use of energy



We stimulate an energyfriendly durability. In Dutch Vigor stands for Power, Inspiration, Growth, Relaxation and Respect. May we ask you to respect the house and ist environment, to put off the lights and the fireheaters when you leave and not to heat with doors or windows wide open?



Insurance

As a renter you normally have a family-insurance. We cannot be held responsible for any loss or damage of your personal belongings.

At the moment of booking, you can order a cancellation-insurance on behalf of 10% of your bookingscosts. **This allows you to cancel without costs until 21 days before arrival.**



Cancellation-policy

Since a house for 24 persons is not easy to rent last-minute, we ask for understanding our cancellation-policy:

- Cancellation between the 5th and 2nd month before actual arrival is equal to the cost of the caution (400 euro) unless this amount is higher than half of price for renting
- Cancellation less than 2 months before arrival: 50% of the cost of your stay
- Cancellation less then 24 days before arrival = no show = 100% of the cost of you stay
- Cancellation due to demonstrable force majeure follows the same rules, but by rebooking we provide a voucher according to the period of booking, the number of persons, the circumstances
- Every cancellation has to be mentioned written
- If you decide to shorten your stay less than 1 month before arrival, there will be no refund.



Price-increase

- Our prices are transparent and mentioned on our website. They are communicated at the moment of booking. However, we can suffer by inflation. If the pivotindex increased 5% or more between your moment of booking and 3 months before actual arrival, a price-increase will be communicated. At that moment you can still annulate your booking without costs.



Nearby

Apotheek Meysen, Markt 22, Peer	011/61 03 00
Apotheek in het Zwaard, Markt 37, Peer	011/63 17 07
Apotheek Fuchs, St Trudostraat 66, Wijchmaal	011/63 29 53
Waiting-service (weekends en evenings)	011/61 03 00

Dokterspraktijk De Vonder, St Trudostraat 98	011/732913
Dokterspraktijk Lenaerts, Witte Steenstr. 47	011/63 18 65
Dokter Marc Wijgaerts, Molenstraat 14	011/63 26 20
Waiting-service (weekends en evenings)	011/60 40 60

Dentist Ann Devriendt, Molenstraat 16, Peer	011/63 26 28
Dentist Roland Snoeks, St. Trudostraat 32, Wijchm	011/63 29 63
Dentist Piet Vandeur, Kerkstraat 28, Peer	011/61 16 75

Pet-service Thys, Noordervest 15, Peer	011/63 10 54

A **FIRSTAID-KIT** is at your disposal in the living room (left drawer of the closet with the games in)

Hope you don't need any of these.